



JOHN
RUSKIN
COLLEGE

The College - our commitment

During your time here, you are entitled, wherever possible, to:

- Honest information about the College and its courses
- Suitably qualified and experienced teachers and specialist support staff
- Opportunities to take part in a range of social, cultural, recreational and sporting enrichment activities
- Access to appropriate specialist resources, including up to date computers and software
- Access to impartial careers guidance and confidential counselling
- A pleasant learning environment that is safe, free from discrimination, celebrates diversity and actively promotes equality
- Contact, by the College, with your parent/carer/key worker on significant issues affecting your progress
- Caring, respectful and supportive staff who will do their best to help and challenge you to realise your potential

Subject teachers, who will:

- Provide high quality teaching & learning targeted at your individual learning needs
- Be well organised and offer stretch and challenge opportunities in classes
- Provide a stimulating, safe and well managed learning environment
- Set work appropriate to the course, mark it promptly and give helpful feedback
- Actively participate in target setting, reviewing and recording progress using eprogress

A personal tutor, who will:

- Provide pastoral support, including a concern for learner's health, well-being and safety
- Promote personal growth and provide support to develop essential skills
- Track your progress and help you to set targets using eprogress
- Support your progression and destination decisions
- Monitor attendance, behaviour and academic performance and help identify strategies to help you achieve
- Provide opportunities for you to develop citizenship, tolerance and resilience
- Reinforce the College's commitment to safeguarding, equality and diversity and social inclusion
- **If additional assistance is required**

We will deal with your problem courteously and efficiently. If you are unhappy with any aspect of College life, or our educational provision, we hope that you will raise the issue with us and give us the opportunity to put it right.